

July 2019

OASSIS Stakeholder Engagement Results

We value your opinion!

As part of our Strategic Planning process, OASSIS reached out to our members and partners to hear from you. Following a comprehensive planning process, OASSIS' Board of Trustees and management established four strategic directions:

- ✓ **Stability and Sustainability**
- ✓ **Technology and Systems**
- ✓ **Governance**
- ✓ **Branding**

These strategic directions will serve to focus our work over the next four years. They are driven by our mission statement and they speak directly to the opportunities before us. The Board continues to believe in OASSIS' important role in supporting the not-for-profit sector with affordable and accessible benefits. We envision a vibrant future for our organization – pursuing new business, connecting with our partners and the beneficiaries of our plans, and adapting to the changing needs of our members.

85%

Of survey respondents have an “Excellent” or “Good” overall impression of OASSIS

32%

Of survey respondents have been with OASSIS more than 6 years!

88%

Of survey respondents are “Very Satisfied” or “Satisfied” with their OASSIS membership

62%

Of survey respondents said OASSIS should consider offering more partner benefits/added value opportunities





Based on your ranking, the 3 most important member benefit services are:

1. Competitive pricing
2. Dedicated Benefits Administrator
3. Flexible benefit plans (choice)

We asked: “What do you believe are the most important strategic issues facing non-profit organizations that want to provide benefits to their employees, over the next 3 to 5 years?”

You told us: Decreased funding in the face of increasing benefit costs

Some survey comments

-  I have appreciated all the support and assistance from the OASSIS staff. They are helpful, knowledgeable and always willing to get any information if they don't know.
-  I enjoy the benefits and programs however the cost of long and short term disability is taxing on my families income. I would like to see a better orthodontist program - \$1500 lifetime doesn't get you far past the referral.
-  I am really quite satisfied with OASSIS. As we move forward with the potential reductions by our Provincial Government you will need to continue to review your benefits ensuring they are cost efficient and as effective as possible.
-  It would be nice if you advocated for the importance of benefits for employees. Employers, even in the not-for-profit industry, see benefits as a frill or "entitlement". You know what happens to "entitlements"; they are the first thing to get cut...as if employees don't deserve them. Everyone in this country deserves good benefits!

Thank you for taking the time to respond